



PORT MOODY FIRE RESCUE

# 2023 Community Report



**PORT MOODY**  
CITY OF THE ARTS

## MESSAGE FROM MAYOR MEGHAN LAHTI



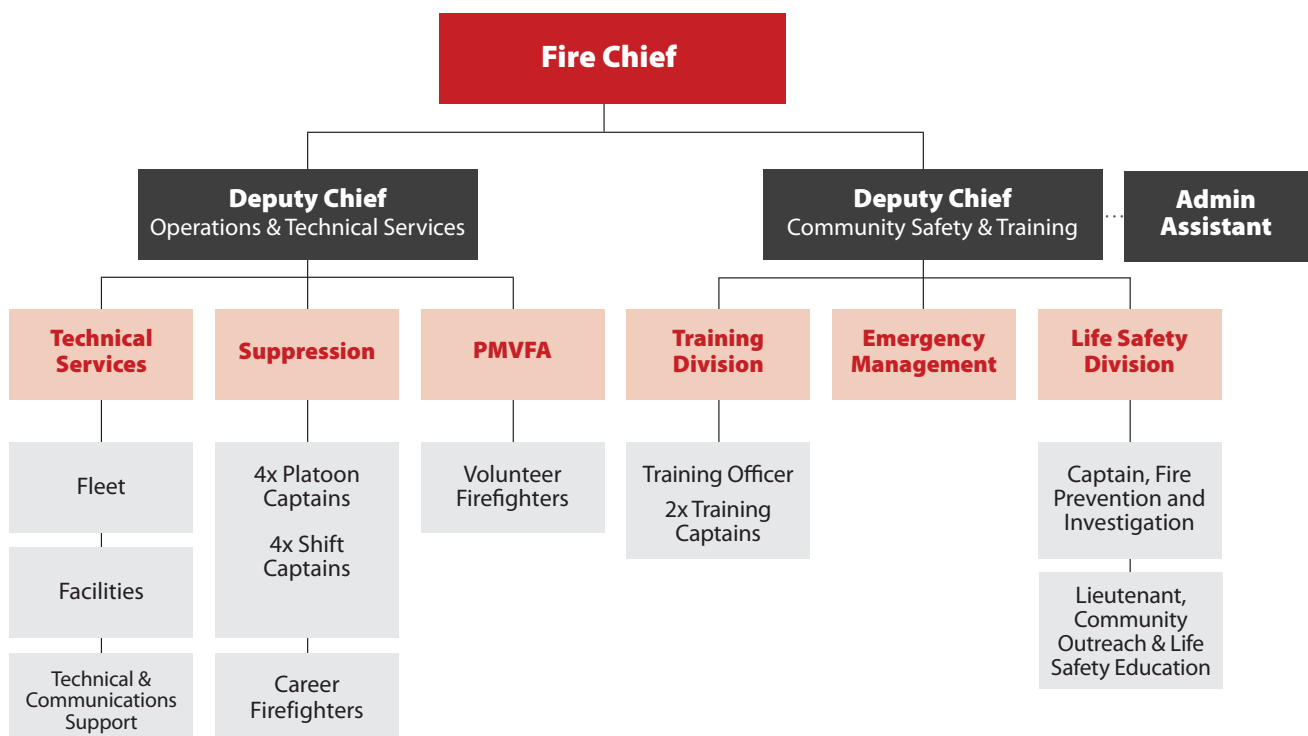
I am proud once again to acknowledge the significant contributions made by Port Moody Fire Rescue. In 2023, PMFR's dedicated staff continued to provide services that are highly valued by the community, including fire suppression and prevention, emergency medical response, public education, disaster response planning, and more. These services are critically important to Port Moody residents and business owners and help to make our city one of the most liveable in the world.

Education and outreach are vital components of public safety. In 2023, PMFR staff conducted 95 public education events, including Inlet Fire Hall visits, educational events, and school tours. Firefighters also engage with the community through the Home Safety Program – which aims to help people ensure their smoke alarms are working, reduce fire hazards, and create a home escape plan – and the FireSmart Program. FireSmart helps residents who live near greenbelts, parks, and forested areas develop knowledge and skills to prepare for a wildfire before it happens.

I am incredibly thankful for the Port Moody Firefighters Charitable Society – for their energy, enthusiasm, and their desire to give back and lend a helping hand. Society members logged 2,450 hours of volunteer work in 2023 and raised \$135,000 for local organizations such as the Eagle Ridge Hospital Foundation, Crossroads Hospice, the BC Professional Firefighters' Burn Fund, Muscular Dystrophy, the Cancer Drivers network, and the Tri-City Soroptomists.

I encourage you to read this report to learn about the services that PMFR provides 24 hours a day, seven days a week, and 365 days a year.

## DEPARTMENT STRUCTURE





## MESSAGE FROM FIRE CHIEF DARCEY O'RIORDAN



I am pleased to present the Port Moody Fire Rescue Community Report for 2023. Port Moody Fire Rescue has had a busy and impactful year, demonstrating dedication and commitment to the community.

Emergency incident demand increased by 11 per cent to 1,756 responses, reflecting the growing challenges and the crucial role the Fire Rescue team plays in ensuring public safety.

Port Moody firefighters also responded to the historic 2023 wildfire season with three deployments to the Okanagan region, demonstrating the department's readiness to assist in times of provincial emergencies and highlighting a commitment beyond local boundaries.

PMFR staff engaged in more than 6,100 hours of training in 2023, including a variety of specialized training such as IAFF fireground survival, industry partner training, and wildfire sprinkler protection. Team members once again demonstrated their unwavering commitment to maintaining a highly skilled and prepared firefighting force.

In April, we held our inaugural PMFR Junior Firefighter Outreach Camp. Six Grade 11 and 12 students spent four days learning about firefighting and acquiring lifesaving skills. We hope to see the students as career firefighters in the years to come.

We thank Mayor and Council for supporting the expansion of the department to ensure the community's safety. In the fall we hired six new recruits, and after nine weeks of training they were on shift serving our community on first-line fire apparatus.

Port Moody Fire Rescue prides itself on its dedication to the community and serving Port Moody with trust, integrity, service, and teamwork. In 2024 and beyond, Port Moody Fire Rescue is committed to maintaining a high standard of service and continuously evolving to meet the dynamic needs of the community.

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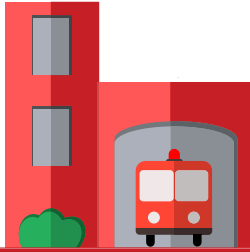
**MISSION STATEMENT:** Port Moody Fire Rescue is dedicated to minimizing injury, property loss, and environmental damage in our community in the event of fire, disaster, or other life-threatening incident. Through effective and timely response, prevention initiatives, progressive practices, education, and training, Port Moody aspires to be one of the safest communities in Canada.





## PORT MOODY FIRE RESCUE

# 2023 BY THE NUMBERS



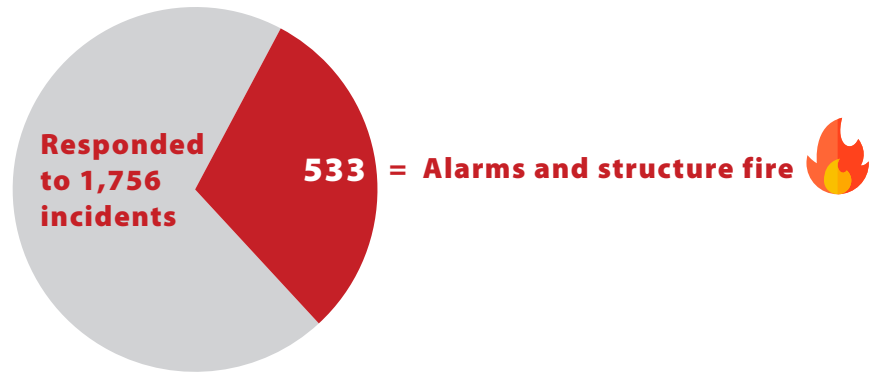
**2 Staffed Firehalls**

50 career staff  
20 volunteers  
3 chief officers  
1 admin assistant  
- provide -

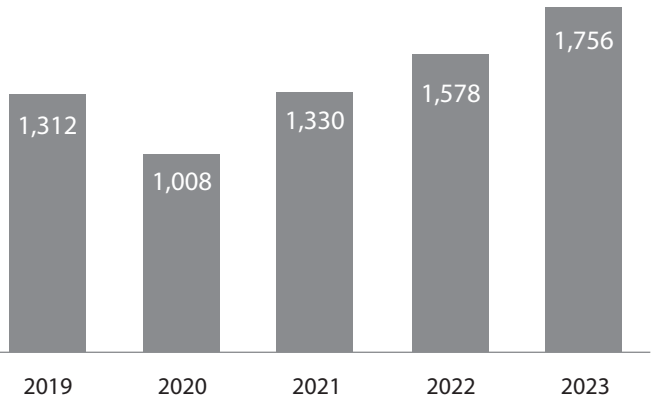
**24/7/365**

emergency services to residents and visitors

## 2023 Number of Incident Responses



  
2019  
-2023  
Incident Trends



Top

**5**

Call Types



Medical Response  
**1,128**



Alarms  
**510**



Motor Vehicle Incident  
**98**



General Assistance  
**98**



Smoke Showing  
**88**



**6pm**

is the most common time to get a call



**Wednesday**

is the most common day of the week to get a call



**August**

is the month with the most calls



**2,450**  
hours of  
charity work

**\$135,000**  
raised  
in total

The PMFF's Charitable Society continuously gives back to the community through a number of events. They support the Eagle Ridge Hospital Foundation, Crossroads Hospice, the BC Professional Firefighters' Burn Fund, Muscular Dystrophy, the Cancer Drivers network, and the Tri-City Soroptimists.



**983**  
number of regular fire  
inspections conducted



**18**  
number of critical lifesaving  
medical interventions

## Budget Bites

- In 2023, Port Moody Fire Rescue had an operating budget of **\$10,200,051**
- **19%** of property taxes that go towards funding City services are used to fund Fire Rescue.
- An average household paid **\$553** towards the department in 2023.

OTHER CITY SERVICES  
**81%**

PMFR  
**19%**



Staff conducted 95 public education events, including Inlet Fire Hall visits, educational events and school tours.



# WHAT WE DO



## OPERATIONS DIVISION

The Operations Division is responsible for fire suppression services, emergency medical responder services, life-safety/rescue response services, and specialized rescue services. Operations also assists in the delivery of community safety initiatives including premise inspections and public education programming. This Division also oversees the management of the Port Moody Fire Rescue apparatus fleet and Department facilities.



## TRAINING DIVISION

The Training Division is responsible for the planning, development, delivery, and evaluation of all training of Department staff. Industry best practices, regulatory requirements, and operational needs all drive the scope of the training programs. In 2023, the PMFR Training Division facilitated the delivery of 6,105 hours of training.



## COMMUNITY SAFETY DIVISION

The Community Safety Division is responsible for all fire prevention services, life-safety educational programming, and community outreach initiatives. Members of this Division support Operations by providing fire investigative services. Fire prevention services include regular fire safety inspections, problem premise inspections, institutional inspections, fire and building code interpretation and enforcement, and liaising with the City's Building and Bylaw divisions on new construction code compliance.



## EMERGENCY MANAGEMENT

The Emergency Management Division is responsible for emergency management and disaster response planning. The Division's scope includes planning for, and managing, a major emergency response, managing the City's Emergency Operations Centre, managing a complete post-disaster recovery, training staff and community volunteers, and providing emergency planning information to the public.



## PORT MOODY VOLUNTEER FIREFIGHTER'S ASSOCIATION

The Port Moody Volunteer Firefighter's Association is composed of 20 community-oriented individuals who supplement career staff at major incidents, and are heavily involved in community events. They meet for weekly training, are led by an executive, and fall under the stewardship of the Operations Division of PMFR.

# IN THE COMMUNITY



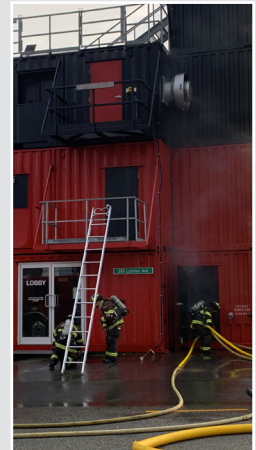
Our wildland crew deployed to Kelowna to help save homes from the McDougall Creek blaze



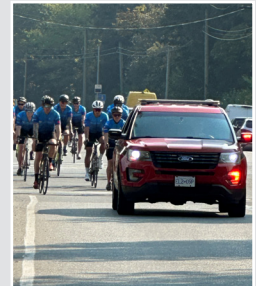
At the Remembrance Day ceremony



A family pet rescued from a townhouse fire



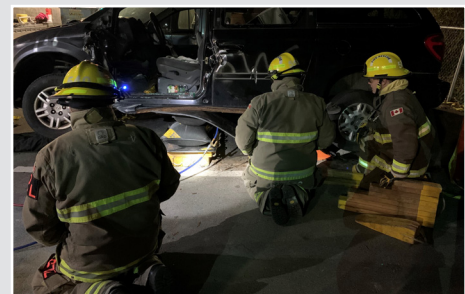
Live fire training in Coquitlam



Charity ride for Blueprint Mental Health



Our junior firefighter program helps students understand the basic physical and educational components required of new recruits.



Volunteer firefighters compliment career firefighters in response to fires, rescues, and emergencies. They also contribute to the community at a number of events, like the Penguin Plunge.



### **Inlet Centre Fire Hall**

150 Newport Drive  
Port Moody, BC V3H 5C3

### **Glenayre Fire Hall**

955 Glenayre Drive  
Port Moody, BC V3H 1J5



[portmoody.ca/firerescue](http://portmoody.ca/firerescue)



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[@portmoodyfirerescue](https://instagram.com/portmoodyfirerescue)



Staff welcome Engine 2, the newest addition to the PMFR fleet! Tradition dictates that the truck is pushed into its new home, ready for many years to come.