



Public Consultation Summary

2019–2023 Port Moody Budget



Lead Division: Finance



January–February 2019



portmoody.ca/budget

Public consultation methodology

Online survey (343)

Paper survey (10)

Response period: Jan 22–Feb 12

of surveys completed: **353**

Town Hall Meeting (Jan 29)

Venue: Inlet Theatre

of attendees: **46**

Connection to the consultation

Of the 353 respondents:

338 are Port Moody residents

29 are Port Moody business owner/operators

108 are members of the Citizen's Advisory Group

9 are "other"

Note: respondents could select more than one category.

Communication tactics:

Ad in the local newspaper

Poster in City facilities

Media release

Budget booklet

Budget breakdown infographic

Project webpage

Live stream of event

E-notifications and targeted emails

Social media

Additional Notes

While public consultation and survey results provide the City with valuable information, please note the views expressed do not necessarily reflect the views of all Port Moody residents.

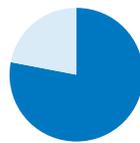
Scope of the Consultation:

On January 15, 2019, Council directed staff to hold a public consultation on the 2019–2023 Five Year Financial Plan.

Key Findings:

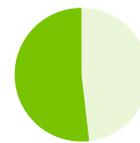
Over **70%** of respondents identified these five City services as **very important**:

1. Fire Rescue services (**80%**)
2. Water distribution, drainage, and sewer systems (maintenance and upgrades) (**76%**)
3. Garbage, green waste, recycling, and glass collection (**74%**)
4. Land use and development planning (**74%**)
5. Police services (**74%**)



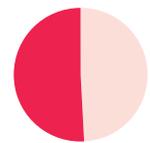
78%

think they receive excellent (15%) or good (63%) value for City services and programs



53%

want to maintain current service levels through a tax increase.



59%

want the City to leave subsidies and user fees the way they are (no change)

Respondents who provided general comments had **equally strong, but opposing views** on the following issues ▶

Read all comments at portmoody.ca/budget

- Pace and type of development including sale of public land
- How the City moves forward on the Bert Flinn right of way issue
- Introduction of new revenue streams like casinos and billboards

2019–2023 Budget Consultation Survey Results

Survey respondents were asked a series of questions about the importance of City services and programs, and balancing service levels and tax rates. Some respondents did not answer all questions.

Importance of City Services

Notes: Respondents were asked about the importance of City services. "Not sure" was added as a new selection option in 2019. (*2019 wording has been slightly modified to more accurately describe City services).

■ Very important
 ■ Somewhat important
 ■ Not important
 ■ Not sure

Arts and culture (e.g. artist grant program, community events, public art)*



Building inspections, permits, licensing, and bylaw enforcement*



Fire Rescue services



Garbage, green waste, recycling, and glass collection*



Heritage conservation



Land use and development planning*



▲ ▼ indicates change from 2018 responses.

Library services



Natural environment (preservation, protection, and enhancement)*



Parks, sports fields, and green spaces (development and maintenance)*



Police services



Recreation facilities (recreation centres, arenas, pools, curling rink)*



Recreation services (programs for children, youth, and seniors, and fitness programs)*



Road maintenance, upgrades, and safety improvements*



Snow and ice removal*

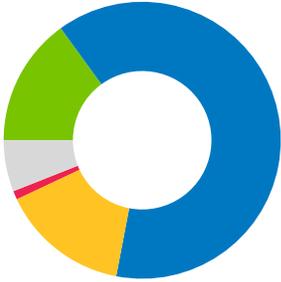


Water distribution, drainage, and sewer systems (maintenance and upgrades)*



Service Levels and Taxation

Respondents were asked to rate the overall value of City services and programs listed on the previous pages in relation to the taxes and utility fees that they pay.



- **53 (15%)** said they received excellent value
- **224 (63%)** said they received good value
- **52 (15%)** said they received poor value
- **4 (1%)** said they received very poor value
- **20 (6%)** were not sure

Respondents were asked how Council should balance service levels and tax rates in 2019:

Maintain current service levels through a tax increase



Enhance service levels through a larger tax increase



Reduce service levels to keep the tax rate the same as last year



Further reduce service levels to make the tax rate lower than last year



Subsidies and User Fees

Respondents were asked how Council should subsidize City programs:

Leave subsidies and user fees the way they are (no change)



Decrease subsidies so users pay more than they do now



Increase subsidies so users pay less than they do now



Remove subsidies entirely so users pay the full cost?

