



## About your utility bill

Water and sewer services, along with recycling, green waste, glass, and garbage collection, operate on a user-pay system in Port Moody. Utility rates are set annually and the City collects only the amount of user fees needed to cover the cost of delivering these essential services.



**2024 utility fees are due on or before February 29.**

There is a 5% late payment fee applied to payments received after February 29; a second 5% late payment fee is applied to overdue amounts after April 2.

## Water and sewer rates are based on housing type

The City of Port Moody works with Metro Vancouver to provide water and sewer services to residents and businesses. Prior to 2022, all residents paid the same flat rate regardless of housing type. City Council introduced a tiered structure for water and sewer rates with the goal of distributing costs in a more equitable way. The tiered structure means some residents will pay less and some will pay more, depending on housing type. Although the number of people per household can vary, changes to rates were determined based on the estimated average number of occupants (i.e. users) for each housing type.

Council also created a discounted classification for not-for-profit organizations (previously limited to churches) operating in Port Moody and set water and sewer rates for housing run by non-governmental organizations to be in the lowest tier (along with secondary suites and laneway homes).

Water		Sewer	
Single detached home	<b>\$598</b>	Single detached home	<b>\$492</b>
Townhome	<b>\$560</b>	Townhome	<b>\$464</b>
Apartment unit	<b>\$375</b>	Apartment unit	<b>\$311</b>



[Read more about these changes at portmoody.ca/utilities](https://portmoody.ca/utilities)

## Garbage, green waste, recycling, and glass collection rates

Garbage		Green Waste		Recycling		Glass	
240L garbage cart	<b>\$222</b>	Single detached home	<b>\$277</b>	Curbside service	<b>\$53</b>	Curbside service	<b>\$13</b>
120L garbage cart	<b>\$129</b>	Townhome	<b>\$139</b>	Centralized collection	<b>\$33</b>	Centralized collection	<b>\$7</b>
		Apartment unit	<b>\$56</b>				

# ▼ Here are six easy ways to pay your utility bill

- 1 Online by credit card** (Mastercard, Visa or American Express) through our website at [portmoody.ca/eservices](https://portmoody.ca/eservices).
- 2 Through telephone/online banking** using “Port Moody Utilities” as the payee, and your five-digit utility account number.
- 3 At your bank**, available at most Canadian financial institutions.
- 4 Drop a cheque** made payable to “City of Port Moody” at the 24-hour Finance drop box located at the rear entrance to City Hall.
- 5 By mail** to City of Port Moody, 100 Newport Drive, Port Moody, B.C., V3H 5C3. Postmarks are not accepted as date of payment.
- 6 In person at City Hall**, Main Floor, 100 Newport Drive, Monday to Friday (excluding holidays) using credit card, debit card, cheque, or cash.



Utility bills are due  
February 29, 2024

Payments received after  
February 29 receive a  
5% late payment fee.

Payments after April 2  
receive an additional 5%  
late payment fee.



## Think about downsizing your garbage cart

If you're a resident who upgraded to a 240L garbage cart, think about downsizing this year to save both money and space. There are no administrative fees to request a smaller cart, and you'll save \$93 on your utility bill.

Easily request to upsize or downsize your cart online at [portmoody.ca/carts](https://portmoody.ca/carts).



## myPortMoody + online billing!

One of the best parts of signing up for **myPortMoody** is the online billing. Cut down on paper clutter by signing yourself up for this service.

It's easy:

- Log in to [my.portmoody.ca](https://my.portmoody.ca)
- Select “Edit Accounts”
- Click the “Select All” button, then click “Change Bill Delivery Method”
- Choose “Email” from the drop down menu



## Have your say in our 2024 budget consultation

Port Moody Council wants to hear from you on your priorities for the city, in 2024 and into the future. Are you looking for increased service levels? Or reduced taxes? Which City service categories are the most important to you, your family, or your business? Let us know how Port Moody should use your tax dollars by filling in our budget survey at [engage.portmoody.ca](https://engage.portmoody.ca) by **January 28, 2024**.