



About your utility bill

Water and sewer services, along with recycling, green waste, glass, and garbage collection, operate on a user-pay system in Port Moody. Utility rates are set annually and the City collects only the amount of user fees needed to cover the cost of delivering these essential services.



2022 utility fees are due on or before February 28.

There is a 5% penalty applied to payments received after February 28; a second 5% penalty is applied to overdue amounts after March 31.

New water and sewer rates based on housing type

The City of Port Moody works with Metro Vancouver to provide water and sewer services to residents and businesses. In previous years, all residents paid the same flat rate regardless of housing type. City Council has now introduced a tiered structure for water and sewer rates with the goal of distributing costs in a more equitable way. The tiered structure means some residents will pay less and some will pay more, depending on housing type. Although the number of people per household can vary, changes to rates were determined based on the estimated average number of occupants for each housing type.

Council has also created a new, discounted classification for not-for-profit organizations (previously limited to churches) operating in Port Moody and set water and sewer rates for housing run by non-governmental organizations to be in the lowest tier (along with secondary suites and laneway homes).

Water	
 Single family home	\$594
 Townhome	\$557
 Apartment unit	\$373

Sewer	
 Single family home	\$422
 Townhome	\$398
 Apartment unit	\$267



[Read more about these changes at portmoody.ca/utilities](http://portmoody.ca/utilities)

Green waste, recycling, glass, and garbage collection rates

Garbage	
 240L garbage cart	\$206
 120L garbage cart	\$119

Green Waste	
 Single family home	\$243
 Townhome	\$122
 Apartment unit	\$49

Recycling	
 Curbside service	\$44
 Centralized collection	\$28

Glass	
 Curbside service	\$13
 Centralized collection	\$8

▼ Here are six easy ways to pay your utility bill

- 1 Online by credit card** (Mastercard, Visa or American Express) through our website at portmoody.ca/eservices.
- 2 Through telephone/online banking** using “Port Moody Utilities” as the payee, and your utility account number.
- 3 At your bank**, available at most Canadian financial institutions.
- 4 Drop a cheque** made payable to “City of Port Moody” at the 24-hour Finance drop box located at the rear entrance to City Hall.
- 5 By mail** to City of Port Moody, 100 Newport Drive, Port Moody, B.C., V3H 5C3. Postmarks are not accepted as date of payment.
- 6 In person at City Hall**, Main Floor, 100 Newport Drive, Monday to Friday (excluding holidays) using credit card, debit card, cheque, or cash. COVID-19 may impact in person service. Visit portmoody.ca/covid19 for current hours of operation and information.



Utility bills are due
February 28, 2022

Payments received after
February 28 receive a
5% penalty. Payments
after March 31 receive an
additional 5% penalty.



Think about downsizing your garbage cart

If you're a resident who upgraded to a 240L garbage cart, think about downsizing this year to save both money and space. There are no administrative fees to request a smaller cart, and you'll save \$87 on your utility bill. Upsize or downsize your cart easily through a form on our website at portmoody.ca/carts.



myPortMoody + online billing!

One of the best parts of signing up for **myPortMoody** is the online billing. Cut down on paper clutter by signing yourself up for this service. It's easy:

- Log in to my.portmoody.ca
- Select “Edit Accounts”
- Click the “Select All” button, then click “Change Bill Delivery Method”
- Choose “Email” from the drop down menu



Reduce energy bills with a heat pump water heater

A heat pump water heater is the most energy-efficient way to heat hot water with electricity and is the most climate-friendly form of water heating available in B.C. The CleanBC Better Homes and Home Renovation Rebate Program is offering a \$1,000 rebate for upgrading your current water heater to a qualifying electric heat pump water heater. Find out more at betterhomesbc.ca/rebate.