



PORT MOODY FIRE-RESCUE

# 2017 Community Report



**PORT MOODY**  
CITY OF THE ARTS

## MESSAGE FROM **MAYOR MIKE CLAY**



Port Moody residents consistently mention public safety as one of their top priorities, and they place a high value on the work done by the professional and highly-skilled members of Port Moody Fire Rescue. From fire prevention and fire suppression to emergency management and public education, our fire department's contribution to the community cannot be overstated. The stats speak for themselves, however: Fire Rescue responded to 1,455 incidents, participated in 4,700 hours of training, and donated 1,840 hours of charity work in 2017. They are an integral part of what makes our city unique, safe, and vibrant. I hope you'll take the time to read through the 2017 Community Report, which clearly shows the value that Fire Rescue provides.

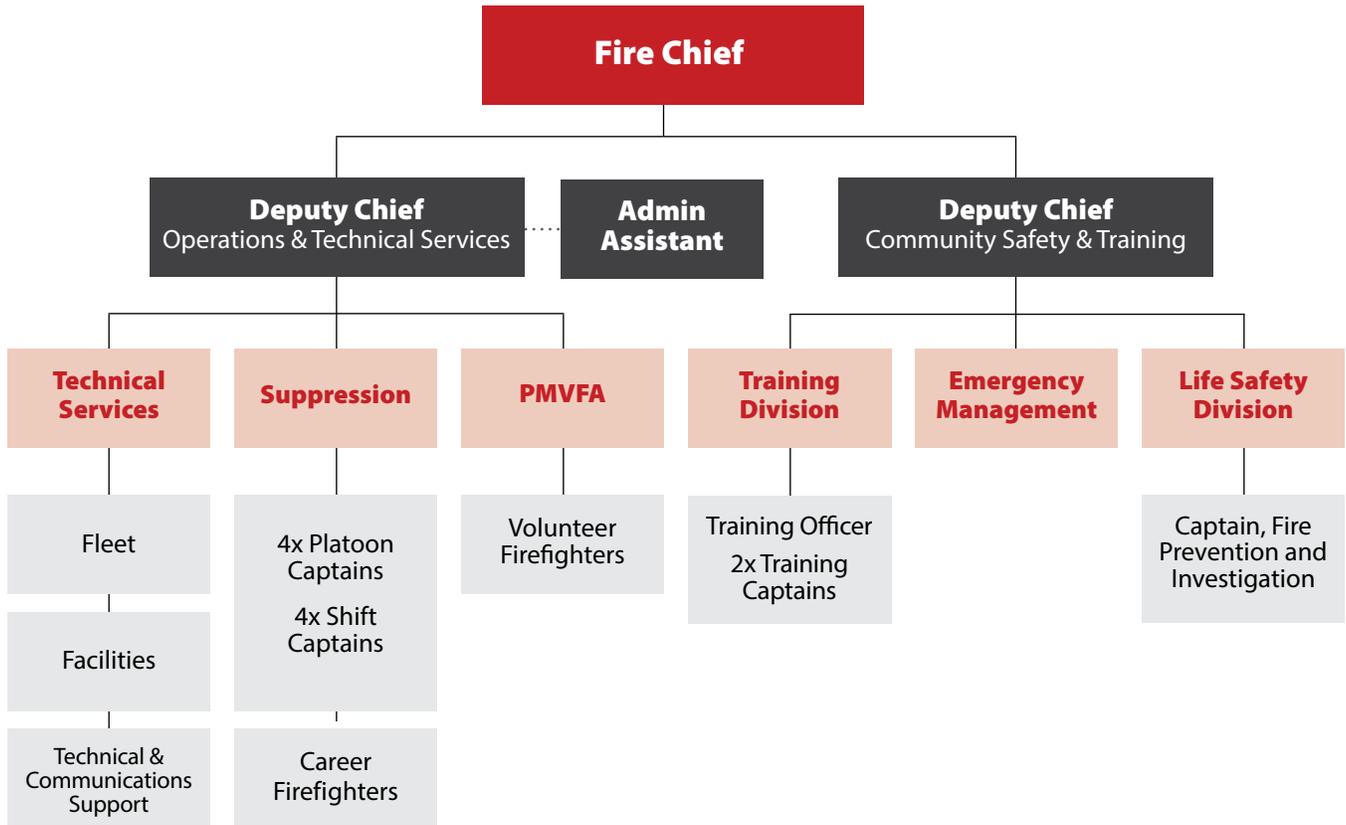
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## MESSAGE FROM **FIRE CHIEF RON COULSON**



On behalf of all staff and volunteers that make up Port Moody Fire Rescue, I am pleased to present the 2017 Community Report. Port Moody Fire Rescue (PMFR) has continuously provided emergency services to the citizens and visitors to our City since its incorporation in 1913. The deep traditions and history that are embedded in our City are entwined within the history of our Department. As an initial industrial centre and marine gateway, to today's diverse local economy and support systems for the region, the City of Port Moody and Port Moody Fire Rescue have grown together to meet the needs of our citizens. We undertake our mission to keep our community safe seriously, and it is my hope that this snapshot of the services we provide will be useful to our community.

# DEPARTMENT STRUCTURE

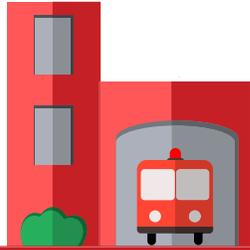


**MISSION STATEMENT:** Port Moody Fire Rescue is dedicated to minimizing injury, property loss and environmental damage in our community in the event of fire, disaster, or other life-threatening incident. Through effective and timely response, prevention initiatives, progressive practices, education and training, Port Moody aspires to be amongst the safest communities in Canada.





# PORT MOODY FIRE-RESCUE 2017 BY THE NUMBERS



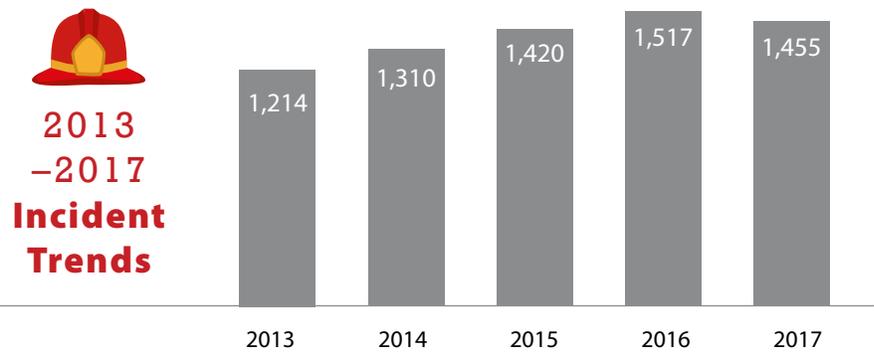
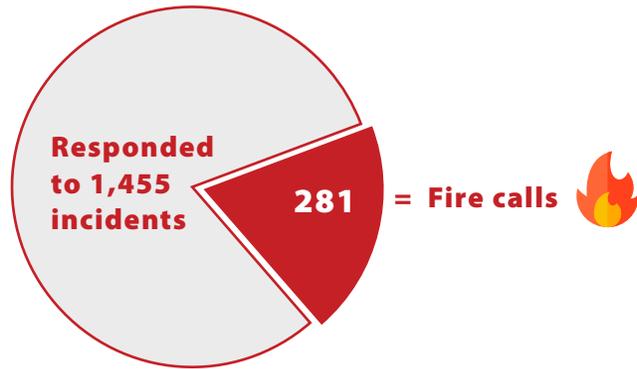
**2 Staffed Firehalls**

**44 career staff**  
**20 volunteers**  
**3 chief officers**  
**1 admin assistant**  
**- provide -**

**24/7/365**

**emergency services to residents and visitors**

## 2017 Number of Incident Responses



Top

**5**

**Call Types**



**First Medical Responder**  
**837**



**Alarms**  
**361**



**Motor Vehicle Incident**  
**187**



**General Assistance Calls**  
**100**



**Gas Problem**  
**87**



**2pm**

is the most common time to get a call



**Monday**

is the most common day of the week to get a call



**July**

is the month with the most calls



Staff engaged in over  
**4,700 hours of training**

to ensure readiness to respond to a variety of emergencies



## In the Community



**1,840**

hours of charity work



**\$51,271**

of donations

The PMFF's Charitable Society continuously gives back to the community through a number of events. They support the Eagle Ridge Hospital Foundation, Crossroads Hospice, the BC Professional Firefighters' Burn Fund, Muscular Dystrophy, the Cancer Drivers network, and the Tri-City Soroptomists



**1,120**

number of regular fire inspections conducted



**17**

number of critical lifesaving medical interventions

## Budget Bites

- In 2017, Port Moody Fire Rescue had an operating budget of **\$7,664,000**.
- **20%** of property taxes that go towards funding city services are used to fund Fire-Rescue.
- An average household paid **\$425** towards the department in 2017.

OTHER CITY SERVICES  
**80%**

PMFR  
**20%**



Staff conducted over 57 public education events, including Inlet Fire Hall visits, educational events, and school tours.

# WHAT WE DO



## OPERATIONS DIVISION

The Operations Division is responsible for fire suppression services, first responder medical services, rescue services, and life-safety response services. Operations also assists in the delivery of community safety initiatives including premise inspections and public education programming. Operations also oversees the management of the Port Moody Fire Rescue apparatus fleet and Department facilities.

As well as providing an “all-hazards” approach to incident response, PMFR suppression crews also provide specialized services in –

- Technical Rescue – high angle
- Technical Rescue – low angle
- Technical Rescue – confined space
- Auto - Extrication – advanced
- Auto - Extrication – Tunnel Operations (Skytrain)
- Wildland/Urban interface



## TRAINING DIVISION

The PMFR Training Division is responsible for the planning, development, delivery and evaluation of all training of Department staff. Industry best practices, regulatory requirements, and operational needs all drive the scope of the training programs. In 2017, the PMFR Training Division facilitated the delivery of over 4,750 staffing hours of training. Training highlights included:

- New SCBA training
- Training of all staff in the use of new communications equipment (radios and repeaters)
- Wildland/Urban interface training and certification
- Live Fire training
- Rapid intervention team training
- Fire Officer training upgrades
- Technical rescue skillset upgrades
- Auto-extrication skills maintenance
- Mud rescue refresher
- Ongoing core firefighter skills training



## COMMUNITY SAFETY DIVISION

The Community Safety Division is responsible for all fire prevention services, life-safety educational programming, and community outreach initiatives. As well, members of this Division support Operations through the provision of fire investigative services. Fire Prevention requirements include regular fire safety inspections, problem premise inspections, institutional inspections, and fire and building code interpretation and enforcement. Fire Prevention staff are also required to regularly liaise with our City Buildings and Bylaws Department regarding new construction code compliance, plan checking and enforcement. Requirements also include enforcing the need for Fire Safety plans for buildings under construction and pre-fire plans so that suppression crews can readily access specific building information. Lastly, the Community Safety Division staff actively support the Chief Officers in data analysis, regulatory compliance initiatives, and research and development.



## EMERGENCY MANAGEMENT

The responsibility for Emergency Management and disaster response planning falls under the Community Safety Division. The scope of this area includes such processes as planning for and managing a major emergency response, managing the City's Emergency Operations Centre, managing a complete post-disaster recovery, training staff and community volunteers, and providing emergency planning information to the public.



## PORT MOODY VOLUNTEER FIREFIGHTER'S ASSOCIATION

The Port Moody Volunteer Firefighter's Association is comprised of 19 community oriented individuals whom supplement our career staff at major incidents, as well as being very involved in community events. They meet for training weekly, and are led by an executive and fall under the stewardship of the Operations Division of PMFR. They are currently governed by regulations as set out in the BC Office of the Fire Commissioner official "Playbook".

**Inlet Centre Fire Hall**

150 Newport Drive  
Port Moody, BC V3H 5C3

**Glenayre Fire Hall**

955 Glenayre Drive  
Port Moody, BC V3H 1J5



[portmoody.ca/firerescue](http://portmoody.ca/firerescue)



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Photo by Sandra Sigfusson